

In the event of any deviations resulting from the translation, the formulation set forth in the German version shall prevail.

1. Information on the essential features of the goods or services (Art. 246a EGBGB)

Die wesentlichen Merkmale der Waren (und Dienstleistungen) ergeben sich aus den im jeweiligen Online-Shop eingestellten Produkt- und Leistungsbeschreibungen.

2. Contractual partner - identity of the company (Art. 246a EGBGB)

Supplier and contractual partner is diva-e Datacenters GmbH, Kruppstrasse 105, 60388 Frankfurt am Main ("firstcolo"), Phone: +49 691200690; E-Mail: info@first-colo.net

3. Information on the conclusion of the contracts (Art. 246c EGBGB)

- 3.1 The customer has the possibility to view all products and their prices continuously until the completion of his order process and can correct input errors before placing the order. Once the customer has added the desired articles to the order, the customer can access the article overview via the shopping cart symbol. Here it is possible to change the quantity or to remove items from the order. In the next step, the personal data required for order processing is requested. With the agreement to the terms of contract the customer reaches the last step of the order process. Here the customer will receive a complete overview of the selected items, the total price of the order as well as all information regarding delivery and payment. In case of a correction the back button can be used (e.g. via your browser).
- 3.2 If all the details are correct, the customer clicks on "Yes, I confirm my order". This completes the ordering process.
- 3.3 firstcolo will then send the customer an automatic confirmation of receipt by e-mail, in which the customer's order is listed again and which the customer can print out by clicking on "Print". This automatic acknowledgement of receipt merely documents that HRP has received the customer's order and does not constitute acceptance of the offer. The actual contract is only concluded upon acceptance by firstcolo, which is sent with a separate e-mail (order confirmation). In this e-mail or in a separate e-mail, but no later than upon delivery of the goods, the contractual agreement (consisting of order, terms and conditions and order confirmation) is sent to the customer by us (contract confirmation) on a permanent medium (e-mail or paper printout).
- 3.4 The order is saved at firstcolo and can be viewed by you under the heading "My Account". The contract is concluded in German language.
- 3.5 Before the final submission of a contract declaration on the eBay marketplace, customers are requested to check and, if necessary, confirm the details. In case of any input errors, it is possible to return to the previous website using the "Back" function of the browser used or to stop the order process using the "Cancel" function in order to enter new information.
- 3.6 You can recognize and correct input errors before submitting the contract declaration by using the electronic means provided by eBay. After clicking the "Buy Now", "Bid" or "Suggest Price" button you can check your entries on the following confirmation page.